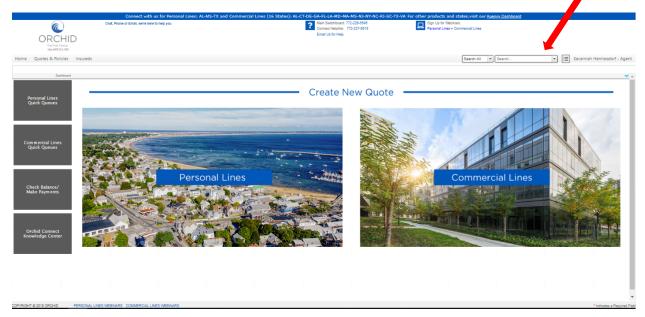


Orchid Underwriters – Connect Support April 2019

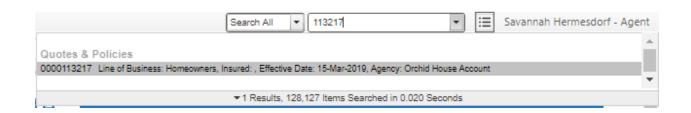
Printing Policy Documents from Connect

Log into Connect and search for the quote/policy by entering the insured name or submission ID into the search field.

If searching by name, what you type must match our records *exactly* to get results, so it often helps to just start with part of the insured's name (such as last name)

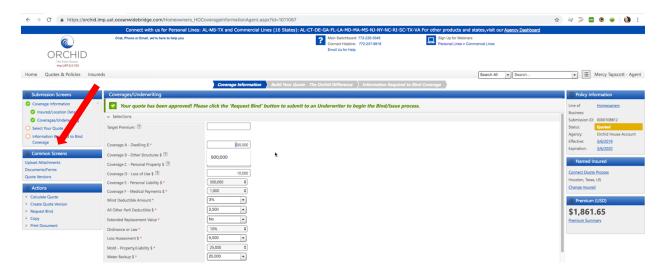


Wait for the search results to populate below the search box. Every transaction that has been processed will appear. This includes every endorsement, cancellation, and renewal.



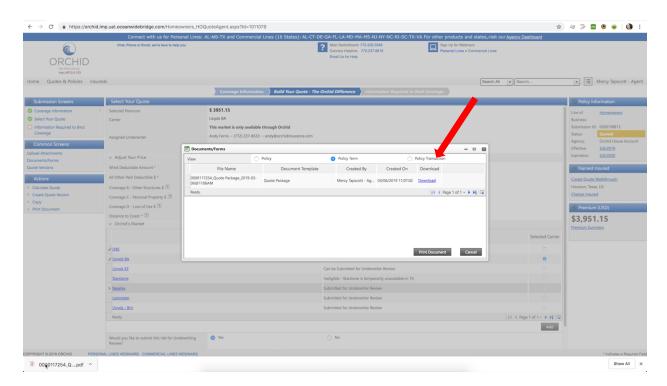
Click on the quote/policy you are looking for.

Once in the policy, click on the "Documents/Forms" option under **Common Screens** (left hand side).



Find the Quote Package or Policy Package* you need to print and click on the "Download" button.

*If there isn't a policy package listed, try the "Upload Attachments" option under Common Screens on the far left.



Open the downloaded file to print.